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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
11/688,494	03/20/2007	Emily Blumenthal	005461.00007	1133
22907	7590	08/18/2008		
BANNER & WITCOFF, LTD.			EXAMINER	
1100 13th STREET, N.W.				YIP, WINNIE S
SUITE 1200			ART UNIT	PAPER NUMBER
WASHINGTON, DC 20005-4051			3636	
			MAIL DATE	DELIVERY MODE
			08/18/2008	PAPER

Please find below and/or attached an Office communication concerning this application or proceeding.

The time period for reply, if any, is set in the attached communication.

Interview Summary	Application No.	Applicant(s)	
	11/688,494	BLUMENTHAL ET AL.	
	Examiner	Art Unit	
	Emerson C. Puente	2113	

All participants (applicant, applicant's representative, PTO personnel):

(1) Emerson C. Puente. (3) ____.
 (2) Alan Young (Reg No. 37,970). (4) ____.

Date of Interview: 05 August 2008.

Type: a) Telephonic b) Video Conference
 c) Personal [copy given to: 1) applicant 2) applicant's representative]

Exhibit shown or demonstration conducted: d) Yes e) No.
 If Yes, brief description: ____.

Claim(s) discussed: 1.

Identification of prior art discussed: Benedikt '809.

Agreement with respect to the claims f) was reached. g) was not reached. h) N/A.

Substance of Interview including description of the general nature of what was agreed to if an agreement was reached, or any other comments: Applicant argued prior art failed to disclose assigning likelihood that generated message is an error message when the generated error does not match previously stored error messages. Examiner explained language used in the claim is in the alternative form, and as such, it is not a require for examiner to find such limitation. Examiner suggested applicant to amend claim to remove alternative language.

(A fuller description, if necessary, and a copy of the amendments which the examiner agreed would render the claims allowable, if available, must be attached. Also, where no copy of the amendments that would render the claims allowable is available, a summary thereof must be attached.)

THE FORMAL WRITTEN REPLY TO THE LAST OFFICE ACTION MUST INCLUDE THE SUBSTANCE OF THE INTERVIEW. (See MPEP Section 713.04). If a reply to the last Office action has already been filed, APPLICANT IS GIVEN A NON-EXTENDABLE PERIOD OF THE LONGER OF ONE MONTH OR THIRTY DAYS FROM THIS INTERVIEW DATE, OR THE MAILING DATE OF THIS INTERVIEW SUMMARY FORM, WHICHEVER IS LATER, TO FILE A STATEMENT OF THE SUBSTANCE OF THE INTERVIEW. See Summary of Record of Interview requirements on reverse side or on attached sheet.

/Emerson C Puente/
Primary Examiner, Art Unit 2113
Examiner's signature, if required

Examiner Note: You must sign this form unless it is an Attachment to a signed Office action.